

## National Finance Center Customer Notification

Date of Notification: March 24, 2010

Subject: EARN DB2 Database Outage (FOCUS Reporting) Follow-up

Database/Customer(s) Affected: All Customers

**Dear Customer:** 

This is a follow-up to the Customer Notification dated March 4, 2010 on the above issue.

We are continuing the reload process of EARN DB2 database and are currently on track to complete the process by early next week. Once PP 05 is loaded, we will make the database available again. You will be notified when the process is complete.

We regret any inconvenience this issue may have caused, and are working diligently to restore the data. Please forward any questions regarding this notification to the NFC's Client Management Branch at <a href="mailto:Customer.Support@usda.gov">Customer.Support@usda.gov</a>.

DBS/M5-10-027P/031E